

POLICIES & PROCEDURES

SECTION 1 – CODE OF ETHICS

RÈNAO GLOBAL is committed to providing the finest direct sales experience backed by impeccable products to its Brand Promoters. In turn, the Company expects RÈNAO GLOBAL Brand Promoters to reflect that image in their relationships with Customers and fellow Brand Promoters.

As a RÈNAO GLOBAL Brand Promoters, you are expected to operate your business according to the highest standards of integrity and fair practice in your role. Failure to comply with the Code of Ethics can result in your termination as a RÈNAO GLOBAL Brand Promoter. The Code of Ethics, therefore, states:

As an Independent Brand Promoters:

- I will conduct my business in an honest, ethical manner at all times.
- I will make no representations about the benefits a Brand Promoters can receive with RÈNAO GLOBAL other than those contained in officially-approved corporate literature and videos.
- I will provide support and encouragement to my customers to ensure that their experience with RÈNAO GLOBAL is a successful one.
- I will motivate and actively work with Brand Promoters of my downline organization to help them build their RÈNAO GLOBAL business. I understand that this support is critical to each Brand Promoters success with RÈNAO GLOBAL.
- I will refrain from exaggerating my income or the income potential in general and will stress to Brand Promoters candidates the level of effort and commitment required to succeed in the business.
- I will not make disparaging remarks about other products, Brand Promoters, or companies; likewise, I will not willfully denigrate the activities or personalities of fellow RÈNAO GLOBAL Brand Promoters.
- I will be respectful of all Brand Promoters, customers, corporate officers, staff, and volunteers of RÈNAO GLOBAL
- I will abide by all of the Policies and Procedures of RÈNAO GLOBAL as included herein, or as may be amended from time to time.

SECTION 2 – INTRODUCTION

2.1 – Policies and Compensation Plan Incorporated into Brand Promoter’s Agreement

These Policies and Procedures, in their present form and as amended at the sole discretion of RÈNAO GLOBAL, are incorporated into and form an integral part of, the RÈNAO GLOBAL Brand Promoter Agreement.

Throughout these Policies, when the term “Agreement” is used, it collectively refers to the RÈNAO GLOBAL Brand Promoters Application and Agreement Form, these Policies and Procedures and the RÈNAO GLOBAL Compensation Plan. These documents are incorporated by reference into the RÈNAO GLOBAL Brand Promoter Agreement (all in their current form and as amended by RÈNAO GLOBAL.).

2.2 – Purpose of Policies

RÈNAO GLOBAL is a direct sales company that markets communication tools through Independent Brand Promoters. It is important to understand that your success and the success of your fellow Brand Promoters depends on the integrity of those who market our goods. To clearly define the relationship that exists between Brand Promoters and RÈNAO GLOBAL and to explicitly set a standard for acceptable business conduct, RÈNAO GLOBAL has established the Agreement. RÈNAO GLOBAL Brand Promoters are required to comply with all of the provisions set forth in the Agreement, which RÈNAO GLOBAL may amend at its sole discretion from time to time, as well as with all federal, state and local laws governing their RÈNAO GLOBAL business and their conduct. Because you may be unfamiliar with many of these standards of practice, it is very important that you read and abide by the Agreement. Please review the information in this document carefully. It explains and governs the relationship between you, as an independent contractor, and the Company. If you have any questions regarding any policy or rule, do not hesitate to seek an answer from the RÈNAO GLOBAL corporate staff.

2.3 – Changes to the Agreement

Because laws and the business environment periodically change, RÈNAO GLOBAL reserves the right to amend the Agreement, compensation plan and its prices at its sole and absolute discretion. By signing the Brand Promoter Agreement, a Brand Promoters agrees to abide by all amendments or modifications that RÈNAO GLOBAL elects to make. Amendments shall be effective 30 days after publication of notice of amendments in official RÈNAO GLOBAL materials. The Company shall provide or make available to all Brand Promoters a complete copy of the amended provisions by one or more of the following methods: (a) posting

on the Company's official website; (b) electronic mail (email); (c) inclusion in Company periodicals; (d) inclusion with commissions or bonus checks; or (e) special mailings. The continuation of a Brand Promoter's RÈNAO GLOBAL business or a Brand Promoter's acceptance of bonuses or commissions constitutes acceptance of any and all amendments.

2.4 – Delays

RÈNAO GLOBAL shall not be responsible for delays or failures in performance of its obligations when performance is made commercially impracticable due to circumstances beyond its reasonable control. This includes, without limitation, strikes, labor difficulties, riot, war, fire, death, curtailment of a party's source of supply, government decrees or orders, and acts of God.

2.5 – Policies and Provisions Severable

If any provision of the Agreement, in its current form or as may be amended, is found to be invalid, or unenforceable for any reason, only the invalid portion(s) of the provision shall be severed and the remaining terms and provisions shall remain in full force and effect and shall be construed as if such invalid or unenforceable provision never comprised a part of the Agreement.

2.6 – Waiver

The Company never gives up its right to insist on compliance with the Agreement and with the applicable laws governing the conduct of a business. No failure of RÈNAO GLOBAL to exercise any right or power under the Agreement or to insist upon strict compliance by a Brand Promoters with any obligation or provision of the Agreement, and no custom or practice of the parties at variance with the terms of the Agreement, shall constitute a waiver of RènAo Global's right to demand exact compliance with the Agreement. A waiver by RÈNAO GLOBAL can be affected only in writing by an authorized officer of the Company. RènAo Global's waiver of any particular breach by a Brand Promoters shall not affect or impair RènAo Global's rights with respect to any subsequent breach, nor shall it affect in any way the rights or obligations of any other Brand Promoters. Nor shall any delay or omission by RÈNAO GLOBAL to exercise any right arising from a breach affect or impair RènAo Global's rights as to that or any subsequent breach. The existence of any claim or cause of action of a Brand Promoters against RÈNAO GLOBAL shall not constitute a defense to RènAo Global's enforcement of any term or provision of the Agreement.

SECTION 3 – BECOMING A BRAND PROMOTER

3.1 – Requirements to Become a Brand Promoter

To become a RÈNAO GLOBAL Brand Promoters, each applicant must:

3.1.1 – Be at least 18 years of age;

3.1.2 – Reside in the 50 United States or US Territories officially opened by the Company; 3.1.3 – Have a valid Social Security or Tax ID number;

3.1.4 – Agree to the RÈNAO GLOBAL Brand Promoters Application and Agreement.

The Company reserves the right to reject any applications for a new Brand Promoters or applications for renewal.

3.2 – Brand Promoters Benefits

Once a Brand Promoters Application and Agreement has been accepted by RÈNAO GLOBAL, the following benefits are available to the new Brand Promoters.

3.2.1 –

-Receive periodic RÈNAO GLOBAL literature and other RÈNAO GLOBAL communications

-Brand Promoters that enroll in RÈNAO GLOBAL are allowed to:

-Sell RÈNAO GLOBAL products to retail customers and receive profit from these sales

-Build a network of Independent Brand Promoters and participate in the RÈNAO GLOBAL Compensation Plan

SECTION 4 – OPERATING A RÈNAO GLOBAL BUSINESS

4.1 – Adherence to the RÈNAO GLOBAL Compensation Plan

Brand Promoters must adhere to the terms of the RÈNAO GLOBAL Compensation Plan as set forth in official RÈNAO GLOBAL literature.

Brand Promoters shall not offer the RÈNAO GLOBAL opportunity through or in combination with, any other system, program or method of marketing other than that specifically set forth in official RÈNAO GLOBAL literature.

Brand Promoters shall not require or encourage other current or prospective customers or Brand Promoters to participate in RÈNAO GLOBAL in any manner that varies from the program as set forth in official

RÈNAO GLOBAL literature. Brand Promoters shall not require or encourage other current or prospective customers or Brand Promoters to execute any agreement or contract other than official RÈNAO GLOBAL agreements and contracts in order to become a RÈNAO GLOBAL Brand Promoters. Similarly, Brand Promoters shall not require or encourage other current or prospective customers or Brand Promoters to make any purchase from, or payment to, any individual or other entity to participate in the RÈNAO GLOBAL Compensation Plan other than those purchases or payments identified as recommended or required in official RÈNAO GLOBAL literature.

4.2 – Bonus Buying Prohibited

Bonus buying is strictly and absolutely prohibited. “Bonus buying” includes:

- (a) the enrollment of individuals without their knowledge and agreement and/or without execution of a Brand Promoters Application;
- (b) the fraudulent enrollment of an individual as a Brand Promoters or merchant;
- (c) the enrollment or attempted enrollment of non-existent individuals as Brand Promoters or merchants;
- (d) the use of a credit card by or on behalf of a Brand Promoters or merchant when the Brand Promoters or customer is not the account holder of such credit card;
- (e) purchasing RÈNAO GLOBAL products on behalf of another Brand Promoters, or under another Brand Promoter’s ID number, to qualify for commissions or bonuses.

4.3 – Business Entities

A Partnership, LLC or Corporation may hold a Brand Promoters business upon completion of the Brand Promoters Application form, and providing on that form in the appropriate space, a Federal tax ID number. An individual may participate in multiple business centers, however, all must be under the same business name. The person signing the application on behalf of a business entity must have the authority of said entity for entering into the transaction. In addition, by signing for as a business entity, you certify that no person with an interest of debt or equity in the business has had an interest in a Brand Promoters business in RÈNAO GLOBAL within six (6) months of the date of signature.

4.4 – Changes to a RÈNAO GLOBAL Business

4.4.1 – General

Each Brand Promoters must immediately notify RÈNAO GLOBAL of all changes to the information contained in his or her Brand Promoters Application and Agreement. Brand Promoters may modify their existing Brand Promoter Agreement Form by submitting a written request and appropriate supporting documentation.

4.4.2 – Change of Sponsor

To protect the integrity of all marketing organizations and safeguard the hard work of all Brand Promoters, RÈNAO GLOBAL does not allow changes in sponsorship for active Brand Promoters. Maintaining the integrity of sponsorship is critical for the success of every Brand Promoters and marketing organization. Accordingly, the transfer of a RÈNAO GLOBAL business from one sponsor to another is not permitted.

Exception – A request for a change in sponsor, due to RÈNAO GLOBAL error, will be accepted within 45 days of completion of the application.

4.4.3 – Cancellation and Re-application

A Brand Promoters may legitimately change organizations by:

a) Voluntarily cancelling his or her RÈNAO GLOBAL Agreement and remaining inactive (i.e., no purchases of RÈNAO GLOBAL products for resale; no sales of RÈNAO GLOBAL products; no sponsoring; and no attendance at any RÈNAO GLOBAL functions, participation in any other form of Brand Promoters activity, or operation of any other RÈNAO GLOBAL business) for 6 full calendar months.

Following the sixth calendar month period of inactivity, the former Brand Promoters may reapply under a new sponsor. However, the former Brand Promoters will permanently lose any and all right to their former Brand Promoters downline organization.

4.5 – Unauthorized Claims and Actions

4.5.1 – Indemnification

A Brand Promoters is fully responsible for all of his or her verbal and written statements made regarding RÈNAO GLOBAL products and the Compensation Plan that are not expressly contained in official RÈNAO GLOBAL materials. Brand Promoters agree to indemnify RÈNAO GLOBAL and RènAo Global's directors, officers, employees, and agents and hold them harmless from any and all liability, including judgments, civil penalties, refunds, attorney fees, court costs or lost business incurred by

RÈNAO GLOBAL as a result of the Brand Promoter's unauthorized representations or actions. This provision shall survive the termination of the Brand Promoter Agreement.

4.5.2 – Income Claims

In their enthusiasm to enroll prospective Brand Promoters, some Brand Promoters are occasionally tempted to make income claims or earnings representations to demonstrate the inherent power of network marketing. This is counterproductive because new Brand Promoters may become disappointed very quickly if their results are not as extensive or as rapid as the results others have achieved.

Moreover, the Federal Trade Commission and all states have laws or regulations that regulate or even prohibit certain types of income claims and testimonials made by persons engaged in network marketing. While Brand Promoters may believe it beneficial to provide copies of checks, or to disclose the earnings of themselves or others, such approaches have legal consequences that can negatively impact RÈNAO GLOBAL as well as the Brand Promoters making the claim unless appropriate disclosures required by law are also made contemporaneously with the income claim or earnings representation. Because Brand Promoters do not have the data necessary to comply with the legal requirements for making income claims, a Brand Promoters may NOT make income projections, income claims or disclose his or her RÈNAO GLOBAL income (including the showing of checks, copies of checks, bank statements or tax records).

4.6 – Conduct at RÈNAO GLOBAL Events

4.6.1 – No Selling or Recruiting at RÈNAO GLOBAL Events

Selling and recruiting at RÈNAO GLOBAL events is not permitted. These activities take away from the primary focus of the event and can negatively reflect on the professional image of RÈNAO GLOBAL as a company. You may, however, offer a business card and/or brochure.

4.6.2 – RÈNAO GLOBAL Brand Promoters shall not sell any goods or recruit for any business during RÈNAO GLOBAL events.

This restriction most specifically applies to sales and recruitment efforts for any other direct sales or marketing program, regardless of the goods category, including those that do not compete with RènAo Global's goods line.

4.7 – Conflicts of Interest

4.7.1 – Non-compete Policy

RÈNAO GLOBAL Brand Promoters are free to participate in other Brand Promoters marketing business ventures or marketing opportunities (collectively “network marketing”), with the exception of those products in the same generic category as RÈNAO GLOBAL goods that are deemed to be competing. Brand Promoters may not display RÈNAO GLOBAL products with any other products or in a fashion that might in any way confuse or mislead a prospective customer, merchant or Brand Promoters into believing there is a relationship between the RÈNAO GLOBAL and non-RÈNAO GLOBAL products.

RÈNAO GLOBAL Brand Promoters shall not work for competing companies. RÈNAO GLOBAL Brand Promoters shall not start their own dealerships with competing companies, without prior written approval from RÈNAO GLOBAL. Failure to get written approval could result in deactivation.

4.7.2 – Non-solicitation

During the term of this Agreement, Brand Promoters may not recruit other RÈNAO GLOBAL Brand Promoters or Merchants or customers for any other direct sales or network marketing business. Following the cancellation of this Agreement, and for a period of 6 months thereafter, a former Brand Promoters may not recruit any RÈNAO GLOBAL Brand Promoters or customer for another direct sales or network marketing business, with the exception of a Brand Promoters who is personally sponsored by the former Brand Promoters. The Brand Promoter and Company recognize that because direct sales or network marketing is conducted through networks of independent contractors dispersed across the entire United States and internationally, and business is commonly conducted via the Internet and telephone, an effort to narrowly limit the geographic scope of this non-solicitation provision would render it wholly ineffective. Therefore, the Brand Promoters and Company agree that this non-solicitation provision shall apply to all markets in which RÈNAO GLOBAL conducts business. The term “recruit” means actual or attempted solicitation, enrollment, encouragement or effort to influence in any other way, either directly or through a third party, another RÈNAO GLOBAL Brand Promoters or customer to enroll or participate in another direct sales or network marketing business or direct sales opportunity. This conduct constitutes recruiting even if the Brand Promoter’s actions are in response to an inquiry made by another Brand Promoter or customer.

4.7.3- Downline Activity (Genealogy) Reports

Downline Activity Reports made available for Brand Promoters access and viewing at RÈNao Global's official website, are considered confidential. Brand Promoters access to their Downline Activity Reports is password protected. All Downline Activity Reports and the information contained therein are confidential and constitute proprietary information and business trade secrets belonging to RÈNAO GLOBAL. Downline Activity Reports are provided to Brand Promoters in the strictest of confidence and are made available to Brand Promoters for the sole purpose of assisting Brand Promoters in working with their respective Downline Organizations in the development of their RÈNAO GLOBAL business. Brand Promoters should use their Downline Activity Reports to assist, motivate and train their Downline Brand Promoters. The Brand Promoters and RÈNAO GLOBAL agree that, but for this agreement of confidentiality and nondisclosure, RÈNAO GLOBAL would not provide Downline Activity Reports to the Brand Promoters. A Brand Promoters shall not, on his or her own behalf, or on behalf of any other person, partnership, association, corporation or other entity:

- Directly or indirectly disclose any information contained in any Downline Activity Report to any third party;
- Directly or indirectly disclose the password or other access code to his or her Downline Activity Report;
- Use the information to compete with RÈNAO GLOBAL or for any purpose other than promoting his or her RÈNAO GLOBAL business;
- Recruit or solicit any Brand Promoters or Customer of RÈNAO GLOBAL listed on any report or in any manner attempt to influence or induce any Brand Promoters or customer of RÈNAO GLOBAL to alter their business relationship with RÈNAO GLOBAL.;
- Use or disclose to any person, partnership, association, corporation or other entity any information contained in any Downline Activity Report.

Upon demand by the Company, any current or former Brand Promoters will return the original and all copies of Downline Activity Reports to the Company.

4.8 – Cross-Sponsoring

Actual or attempted cross-sponsoring is strictly prohibited. "Cross-sponsoring" is defined as the enrollment of an individual or entity that already has a current Customer, Merchant or Brand Promoter Agreement on file with RÈNAO GLOBAL, or who has had such an agreement within

the preceding 6 calendar months, within a different line of sponsorship. The use of a spouse or relative's name, trade names, assumed names or fictitious ID numbers to circumvent this policy is prohibited. Brand Promoters shall not demean, discredit or defame other RÈNAO GLOBAL Brand Promoters in an attempt to entice another Brand Promoters to become part of the first Brand Promoter's marketing organization. If a prohibited organization transfer occurs, RÈNAO GLOBAL shall take disciplinary action against the Brand Promoters(s) who engaged, acquiesced and/or knowingly participated in the improper cross-sponsoring. However, it shall be entirely within Rènào Global's discretion where in the genealogical structure, the cross-sponsored organization in question shall be placed or otherwise distributed.

Because equities often exist in favor of both upline organizations, BRAND PROMOTERS WAIVE ANY AND ALL CLAIMS AND CAUSES OF ACTION AGAINST THE COMPANY FOR ITS DECISION REGARDING THE FINAL DISPOSITION OR PLACEMENT OF THE CROSSSPONSORED ORGANIZATION.

4.9 – Errors or Questions

If a Brand Promoters has questions about or believes any errors have been made regarding commissions, bonuses, Downline Activity Reports, or charges, the Brand Promoters must notify the Brand Promoters Support Department at Rènào Global's headquarters, in writing, within 15 days of the date of the purported error or incident in question. RÈNAO GLOBAL will not be responsible for any errors, omissions or problems not reported to the Company within 15 days.

4.10 – Sales Aids Optional

Brand Promoters are not required to carry sales aids. Brand Promoters who do so must make his or her own decision with regard to these matters. To ensure that Brand Promoters are not encumbered with Company Sales Aids, such Sales Aids may be returned to RÈNAO GLOBAL upon the Brand Promoter's cancellation pursuant to the terms of Section 8.1.

4.11 – Governmental Approval or Endorsement

Neither federal nor state regulatory agencies or officials approve or endorse any direct selling program. Therefore, Brand Promoters shall not represent or imply that RÈNAO GLOBAL or its Compensation Plan have been "approved," "endorsed" or otherwise sanctioned by any government agency.

4.12 – Holding Applications or Enrollments

Brand Promoters must not manipulate enrollments of new applicants or Merchant enrollments. All Brand Promoters Applications and Agreements and product orders must be sent within 72 hours from the time they are signed by a Brand Promoters or placed by a merchant.

4.13 – Identification

All Brand Promoters are required to provide their Social Security Number or Federal Tax Identification Number to RÈNAO GLOBAL on the Brand Promoters Application and Agreement.

Upon enrollment, the Company will provide a unique Brand Promoters Identification Number to the Brand Promoters by which he or she will be identified. This number will be used to place orders and track commissions and bonuses.

4.14 – Income Taxes

Each Brand Promoters is responsible for paying local, state and federal taxes on any income generated as a Brand Promoters. If RÈNAO GLOBAL business is tax-exempt, the Federal Tax Identification Number must be provided to RÈNAO GLOBAL Every year, RÈNAO GLOBAL will provide IRS Form 1099 (non-employee compensation) earnings statement to each U.S. resident who (a) had earnings of over \$600 in the previous calendar year or (b) made purchases during the previous calendar year in excess of \$5,000 wholesale. RÈNAO GLOBAL cannot accept a tax-exempt certificate from a Brand Promoters who resides in a state where tax-exempt status is not granted for Direct Sales businesses. Brand Promoters are encouraged to check with their state government before sending a form to RÈNAO GLOBAL..

4.15 – Independent Contractor Status

Brand Promoters are independent contractors and are not purchasers of a franchise or a business opportunity. The agreement between RÈNAO GLOBAL and its Brand Promoters does not create an employer/employee relationship, agency, partnership or joint venture between the Company and the Brand Promoters. Brand Promoters shall not be treated as an employee for his or her services or for federal or state tax purposes. All Brand Promoters are responsible for paying local, state and federal taxes due from all compensation earned as a Brand Promoters of the Company. The Brand Promoters has no authority (expressed or implied) to bind the Company to any obligation. Each Brand Promoters shall establish his or

her own goals, hours, and methods of sale, so long as he or she complies with the terms of the Brand Promoter Agreement Form, and these Policies and Procedures, and applicable laws.

The name of RÈNAO GLOBAL and other names as may be adopted by RÈNAO GLOBAL are proprietary trade names, trademarks and service marks of RÈNAO GLOBAL.. As such, these marks are of great value to RÈNAO GLOBAL and are supplied to Brand Promoters for their use only in an expressly authorized manner.

Use of the RÈNAO GLOBAL Name on any item not produced by the Company is prohibited except as follows:

Brand Promoter's Name

Independent RÈNAO GLOBAL Brand Promoters

All Brand Promoters may list themselves as an "Independent RÈNAO GLOBAL Brand Promoters" in the residential telephone directory ("white pages") under their own name. Brand Promoters may not place telephone directory display ads in the classified directory ("Yellow Pages") using RÈNao Global's name or logo.

Brand Promoters may not answer the telephone by saying "RÈNAO GLOBAL.," "RÈNAO GLOBAL Processing," or in any other manner that would lead the caller to believe that he or she has reached the corporate offices of RÈNAO GLOBAL.

Advertising is not limited to print media; it also includes internet advertising and other forms of advertising. It is prohibited for a Brand Promoters to use an internet or email address that utilizes the trade name RÈNAO GLOBAL or includes RÈNAO GLOBAL in a portion of the address. It is also prohibited for a Brand Promoters to use any website materials on a website that references or relates to RÈNAO GLOBAL that is not authorized in writing by RÈNAO GLOBAL.. It is also prohibited for a Brand Promoters to place links to unauthorized websites or webpages onto a website or webpage that has been authorized by RÈNAO GLOBAL.

4.16 – Insurance

4.16.1 – Business Pursuits Coverage

You may wish to arrange insurance coverage for your business. Your homeowner's insurance policy may not cover business-related injuries or the theft of or damage to your business. Contact your insurance agent to make sure that your business property is protected.

4.17 – International Marketing

Because of critical legal and tax considerations, RÈNAO GLOBAL must limit the marketing and enrollment of RÈNAO GLOBAL and the presentation of the RÈNAO GLOBAL business to prospective customers, Merchants and Brand Promoters located within the 50 United States of America and any other jurisdiction officially opened by RÈNAO GLOBAL.. Brand Promoters are only authorized to do business in the countries in which RÈNAO GLOBAL has announced are open for business in official Company literature.

4.18 – Laws and Ordinances

Brand Promoters shall comply with all federal, state and local laws and regulations in the conduct of their businesses. Many cities and counties have laws regulating certain home-based businesses. In most cases, these ordinances are not applicable to Brand Promoters because of the nature of their business. However, Brand Promoters must obey those laws that do apply to them. If a city or county official tells a Brand Promoters that an ordinance applies to him or her, the Brand Promoters shall comply with the law.

4.19 – Minors

Brand Promoters shall not enroll or recruit individuals under the age of 18 into the RÈNAO GLOBAL program.

4.20 – Actions of Household Brand Promoters or Brand Promoter Individuals.

If any Brand Promoters of a Brand Promoter's household, family, or other Brand Promoters individual engages in any activity that, if performed by the Brand Promoters, would violate any provision of the Agreement, such activity will be deemed a violation by the Brand Promoters and RÈNAO GLOBAL may take disciplinary action pursuant to the Statement of Policies against the Brand Promoters.

An exception to the one-business-per-Brand Promoters rule will be considered on a case-by-case basis if two Brand Promoters marry. Requests for exceptions to this policy must be submitted in writing to the Compliance Department.

4.21- RESERVED

4.22 – RESERVED

4.23 – Requests for Records

Any request from a Brand Promoters for copies of invoices, agreements, Downline activity reports or other records/reports will require a fee of \$1.00 per page per copy. This fee covers the expense of mailing and the time required to research files and make copies of the records.

4.24 – Sale, Transfer or Assignment of RÈNAO GLOBAL Business

4.24.1 – Although a RÈNAO GLOBAL business is a privately owned, independently operated business, the sale, transfer or assignment of a RÈNAO GLOBAL business, and the sale, transfer or assignment of an interest in a Business Entity that owns or operates a RÈNAO GLOBAL Brand Promoters business, is subject to certain limitations. If a Brand Promoters wishes to sell his or her RÈNAO GLOBAL business, or interest in a Business Entity that owns or operates a RÈNAO GLOBAL business, the following criteria must be met:

- The selling Brand Promoters must offer RÈNAO GLOBAL the right of first refusal to purchase the business on the same terms as agreed upon with a third-party buyer. RÈNAO GLOBAL shall have fifteen (15) days from the date of receipt of the written offer from the seller to exercise its right of first refusal.
- The buyer or transferee must become a qualified Brand Promoters. Before the sale, transfer or assignment can be finalized and approved by RÈNAO GLOBAL, any debt obligations the selling party has with RÈNAO GLOBAL must be satisfied.
- The selling party must be in good standing and not in violation of any of the terms of the Agreement in order to be eligible to sell, transfer or assign a RÈNAO GLOBAL Brand Promoters business. Prior to selling a Business Entity interest, the selling party must notify RènAo Global's Compliance Department in writing and advise of his or her intent to sell RènAo Global's business or Business Entity interest. The selling party must also receive written approval from the Compliance Department before proceeding with the sale.

4.25 – Separation of a RÈNAO GLOBAL Brand Promoters Business

In the event of a dissolution of marriage of a RÈNAO GLOBAL Brand Promoters, and a spouse, arrangements must be made to assure that any division of the business assets is accomplished so as not to adversely affect the interests and income of other businesses up or down the line of sponsorship. If the separating parties fail to provide for the best interests of

other Brand Promoters and the Company, RÈNAO GLOBAL may be forced to involuntarily terminate the Brand Promoter Agreement.

4.25.1 – During the pendency of a divorce or dissolution, the Company shall treat the business according to the status quo as existed prior to the filing of the divorce or dissolution.

Under no circumstances will the Downline Organization of divorcing spouses be divided. Similarly, under no circumstances will RÈNAO GLOBAL split commission and bonus checks between divorcing spouses. RÈNAO GLOBAL will recognize only one Downline Organization and will issue only one commission check per RÈNAO GLOBAL business per commission cycle. Commission checks shall always be issued to the individual whose name appears on the Brand Promoter Agreement.

All active Brand Promoters in good standing have the right to sponsor and enroll others into RÈNAO GLOBAL. Each prospective Brand Promoters has the ultimate right to choose his or her own sponsor. If two Brand Promoters claim to be the sponsor of the same new Brand Promoters, the Company shall regard the first application received by the Company as controlling.

4.27 – Stacking

If a Brand Promoters activates and operates multiple Business Centers, these Business Centers must be in the same line, stacked directly upon each other when possible. In a binary system, it is understood that it is not always possible to stack the Centers, therefore, in the case where the stacking is not available, the Business Centers will go into the next available spot. Each Business Center must qualify on its own merits and accord.

SECTION 5 – RESPONSIBILITIES OF BRAND PROMOTERS

5.1 – Change of Address or Telephone

To ensure timely delivery of products, support materials and commission checks, it is critically important that RènAo Global's files are current. Brand Promoters planning to move should mail RÈNAO GLOBAL corporate office their new address and telephone numbers. In the alternative, the Brand Promoters may email RÈNAO GLOBAL at the customer service email provided on the website. To guarantee proper delivery, a two-weeks advance notice to RÈNAO GLOBAL is recommended on all changes.

5.2 – Continuing Development Obligations

5.2.1 – Ongoing Training

Any Brand Promoters who sponsors another Brand Promoters into RÈNAO GLOBAL must perform a bona fide assistance and training function to ensure that his or her Downline is properly operating his or her RÈNAO GLOBAL business. Brand Promoters must have ongoing contact and communication with the Brand Promoters in their Downline Organizations. Examples of such contact and communication may include but are not limited to, newsletters, written correspondence, personal meetings, telephone contact, voice mail, electronic mail and the accompaniment of Downline Brand Promoters to RÈNAO GLOBAL meetings, training sessions, and other functions. Upline Brand Promoters are also responsible to motivate and train new Brand Promoters in RÈNAO GLOBAL product knowledge, effective sales techniques, the RÈNAO GLOBAL Compensation Plan and compliance with Company Policies and Procedures. Communication with and the training of Downline Brand Promoters must not, however, violate Section 4.2 (regarding the development of Brand Promoters-produced sales aids and promotional materials). Brand Promoters cannot charge for training.

Upon request, every Brand Promoters should be able to provide documented evidence to RÈNAO GLOBAL of his or her ongoing fulfillment of the responsibilities of a sponsor.

5.2.2 – Increased Training Responsibilities

As Brand Promoters progress through the various levels of leadership, they will become more experienced in sales techniques and product knowledge and understanding of the RÈNAO GLOBAL program. They will be called upon to share this knowledge with lesser-experienced Brand Promoters within their organization.

5.2.3 – Ongoing Sales Responsibilities

Regardless of their level of achievement, Brand Promoters have an ongoing obligation to continue to personally promote sales through the generation of new customers or merchants and through servicing their existing customers or merchants.

5.3 – Non-disparagement

RÈNAO GLOBAL wants to provide its Brand Promoters with the best products and compensation plan in the industry. Accordingly, we value your constructive criticisms and comments. All such comments should be

submitted in writing to the RÈNAO GLOBAL corporate offices. While RÈNAO GLOBAL welcomes constructive input, negative comments and remarks made in the field by Brand Promoters about the Company, its products or Compensation Plan serve no purpose other than to sour the enthusiasm of other RÈNAO GLOBAL Brand Promoters. For this reason, and to set the proper example for their Downline, Brand Promoters must not disparage, demean or make negative remarks about RÈNAO GLOBAL, other RÈNAO GLOBAL Brand Promoters, RènAo Global's products, the Compensation Plan or RènAo Global's directors, officers or employees.

5.4 – Providing Documentation to Applicants

Brand Promoters must provide the most current version of the Policies and Procedures and the Compensation Plan to individuals whom they are sponsoring to become Brand Promoters before the applicant signs a Brand Promoter Agreement. Additional copies of Policies and Procedures can be found on the RÈNAO GLOBAL website at myrenao.com, or in your business center under the forms section.

5.5 – Reporting Policy Violations

Brand Promoters observing a Policy violation by another Brand Promoters should submit a written report of the violation directly to the attention of the RÈNAO GLOBAL Compliance Department. Details of the incident(s), such as dates, number of occurrences, persons involved and any supporting documentation, should be included in the report.

SECTION 6 – SALES REQUIREMENTS

6.1 – Sales

The RÈNAO GLOBAL Compensation Plan is based upon the sale of RÈNAO GLOBAL products to end-user consumers. Brand Promoters must fulfill personal and Downline organization sales requirements (as well as meet other responsibilities set forth in the Agreement) to be eligible for bonuses, commissions, and advancement to higher levels of achievement.

Sales of RÈNAO GLOBAL products through online auction sites, such as eBay are prohibited unless such sale is done using a fixed price which is not below the minimum advertised retail price.

6.2 – Territory Restrictions

There are no exclusive territories granted to anyone. No franchise fees are required.

SECTION 7 – BONUSES AND COMMISSIONS

7.1 – Bonus and Commission Qualifications

A Brand Promoters must be active and in compliance with the Agreement and these policies to qualify for bonuses and commissions. So long as a Brand Promoters complies with the terms of the Agreement and these policies, RÈNAO GLOBAL shall pay commissions to such Brand Promoters in accordance with the Compensation Plan. The minimum amount for which RÈNAO GLOBAL will issue a commission payment is \$25.00.

7.2 – Commission Payments and Promotions

7.2.1 – Payments, Calculations, and Bonuses

Commissions will be mailed out in accordance with the Compensation Plan. Commissions will be calculated according to the level for which a Brand Promoters actually satisfied all of the requirements according to the Compensation Plan rather than the highest rank or title achieved. Commission reports will be provided to Brand Promoters online, via web access.

7.2.2 – Promotions

Promotions are determined based on business organization and sales activity for each applicable period.

7.3 – Adjustment to Bonuses and Commissions

7.3.1 – Adjustments for Returned Products

Brand Promoters receive bonuses and commissions based on the actual enrollment for products and sales to merchants as well as residential customers. When an order is canceled, and refund is authorized by the Company, the bonuses and commissions attributable to the refunded product(s) will be deducted in the month in which the refund is given, and continuing every pay period thereafter until the commission is recovered from the Brand Promoters who received bonuses and commissions on the sales of the refunded product(s).

7.4 – Unclaimed Commissions and Credits

7.4.1 – Brand Promoters must deposit or cash commission and bonus checks within six months from their date of issuance. A check that remains uncashed after six months will be void. There shall be a \$25.00 charge for reissuing a check. These charges shall be deducted from the balance owed to the Brand Promoters.

7.5 – Reports

All information provided by RÈNAO GLOBAL in online or telephonic Downline Activity Reports, including but not limited to personal and group sales volume (or any part thereof), and Downline sponsoring activity is believed to be accurate and reliable. Nevertheless, due to various factors, including the inherent possibility of human and mechanical error; the accuracy, completeness and timeliness of orders; denial of credit card and electronic check payments; returned products; and credit card and electronic check charge-backs, the information is not guaranteed by RÈNAO GLOBAL or any persons creating or transmitting the information. All personal and group sales volume information is provided “as is” without warranties, expressed or implied, or representations of any kind whatsoever. In particular, but without limitation, there shall be no warranties of merchantability, fitness for a particular use or non-infringement.

To the fullest extent permissible under applicable law, RÈNAO GLOBAL and/or other persons creating or transmitting the information will in no event be liable to any Brand Promoters or anyone else for any direct, indirect, consequential, incidental, special or punitive damages that arise out of the use of or access to personal and group sales volume information (including but not limited to lost profits, bonuses, or commissions, loss of opportunity and damages that may result from inaccuracy, incompleteness, inconvenience, delay or loss of the use of the information), even if RÈNAO GLOBAL or other persons creating or transmitting the information shall have been advised of the possibility of such damages. To the fullest extent permitted by law, RÈNAO GLOBAL or other persons creating or transmitting the information shall have no responsibility or liability to you or anyone else under any tort, contract, negligence, strict liability, products liability or other theory with respect to any subject matter of this agreement or terms and conditions related thereto.

Access to and use of RènAo Global’s online reporting services and your reliance upon such information is at your own risk. All such information is provided to you “as is.” If you are dissatisfied with the accuracy or quality of

the information, your sole and exclusive remedy is to discontinue use of and access to Rènào Global's online reporting services and your reliance upon the information.

SECTION 8 – RETURNS 8.1 – RETAIL SALES

Personal service and retail sales to the customer and merchant are the foundation of RÈNAO GLOBAL.. The entire commission structure is based upon the volume of retail sales referred by the individual Brand Promoters as well as their entire organization.

8.2 -Non-Refundable Apparel and Marketing Materials

Any purchases through RÈNAO GLOBAL of any apparel or marketing materials, which may include pop-up tents, brochures, table skirts, etc. shall be non-refundable unless the product is deemed reasonably defective or damaged upon receipt.

8.3- Technology and Electronics

Brand Promoters may purchase certain technology and electronic tools such as tablets that may aid in the acquisition of customers. The purchase of such technology or electronics shall be per the discretion of the Brand Promoters and not a required purchase. Any technology or electronics purchased by Brand Promoters shall be non-refundable unless the product is deemed reasonably defective or damaged upon receipt.

8.4 – Montana Residents

Montana resident may cancel his or her Brand Promoter Agreement within 15 days from the date of enrollment and may receive a full refund within such a time period for good and resalable sales aids or trainings that have not been attended.

SECTION 9 – DISPUTE RESOLUTION AND DISCIPLINARY PROCEEDINGS

9.1 – Disciplinary Sanctions

Violation of the Agreement, these Policies and Procedures or any illegal, fraudulent, deceptive or unethical business conduct by a Brand Promoters may result, at Rènào Global's discretion, in one or more of the following corrective measures:

- Issuance of a written warning or admonition;
- Requiring the Brand Promoters to take immediate corrective measures;
- Imposition of a fine, which may be withheld from bonus and commission checks;
- Loss of rights to one or more bonus and commission checks;
- The withholding from a Brand Promoters of all or part of the Brand Promoter's bonuses and commissions during the period that RÈNAO GLOBAL is investigating any conduct allegedly in violation of the Agreement. If a Brand Promoter's business is canceled for disciplinary reasons, the Brand Promoters will not be entitled to recover any commissions withheld during the investigation period;
- Suspension of the individual's Brand Promoter Agreement for one or more pay periods;
- Involuntary termination of the offender's Brand Promoter Agreement;
- Any other measure expressly allowed within any provision of the Agreement or that RÈNAO GLOBAL deems practicable to implement and appropriate to equitably resolve injuries caused partially or exclusively by the Brand Promoter's policy violation or contractual breach; or
- In situations deemed appropriate by RÈNAO GLOBAL, the Company may institute legal proceedings for monetary and/or equitable relief.

9.2 – Grievances and Complaints

When a Brand Promoters has a grievance or complaint with another Brand Promoters regarding any practice or conduct in relationship to their respective RÈNAO GLOBAL businesses, the complaining Brand Promoters should first report the problem to his or her sponsor, who should review the matter and try to resolve it with the other party's Upline sponsor. If the matter cannot be resolved, it must be reported in writing to the Company. The Company will review the facts and determine if a policy violation has occurred and take appropriate action.

9.3 – Arbitration

Any controversy or claim arising out of or relating to the Agreement, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association or other recognized arbitration service, under its Commercial Arbitration Rules, and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. Brand Promoters waive all rights to trial by jury or to any court. All arbitration proceedings shall be held in the County of Sheridan, Wyoming, unless the laws of the state in which a Brand Promoters resides expressly require the application of its laws, in which case the arbitration shall be held in the

capital of that state. All parties shall be entitled to all discovery rights pursuant to the Federal Rules of Civil Procedure. There shall be one arbitrator, an attorney at law, who shall have expertise in business law transactions, with a strong preference being an attorney knowledgeable in the direct selling industry, selected from the panel that the American Arbitration Panel provides. The prevailing party shall be entitled to receive from the losing party, OR each party to the arbitration shall be responsible for its own, costs and expenses of arbitration, including legal and filing fees. The decision of the arbitrator shall be final and binding on the parties and may, if necessary, be reduced to a judgment in any court of competent jurisdiction. This agreement to arbitration shall survive any termination or expiration of the Agreement.

Nothing in these Policies and Procedures shall prevent RÈNAO GLOBAL from applying to and obtaining from any court having jurisdiction a writ of attachment, a temporary injunction, preliminary injunction, permanent injunction or other relief available to safeguard and protect RènAo Global's interest prior to, during or following the filing of any arbitration or other proceeding or pending the rendition of a decision or award in connection with any arbitration or other proceeding.

9.4 – Governing Law, Jurisdiction and Venue

Jurisdiction and venue of any matter not subject to arbitration shall reside in Tulare County, State of California. The Federal Arbitration Act shall govern all matters relating to arbitration. The law of the State of California shall govern all other matters relating to or arising from the Agreement.

9.4.1 – Louisiana Residents: Notwithstanding the foregoing, Louisiana residents may bring an action against the Company with jurisdiction and venue as provided by Louisiana law.

SECTION 10 – INACTIVITY AND CANCELLATION

10.1 – Effect of Cancellation

So long as a Brand Promoters remains active and complies with the terms of the Brand Promoter's Agreement and these Policies and Procedures, RÈNAO GLOBAL shall pay commissions to such Brand Promoters in accordance with the Compensation Plan. A Brand Promoter's bonuses and commissions constitute the entire consideration for the Brand Promoter's efforts in generating sales and all activities related to generating sales

(including building a Downline Organization). Following a Brand Promoter's termination for inactivity, or voluntary or involuntary termination of his or her Brand Promoter's Agreement (all of these methods are collectively referred to as "termination"), the former Brand Promoters shall have no right, title, claim or interest to the marketing organization that he or she operated, or any commission or bonus from the sales generated by the organization. A Brand Promoters whose business is terminated will lose all rights as a Brand Promoters. This includes the right to sell RÈNAO GLOBAL products and the right to receive future commissions, bonuses or other income resulting from the sales and other activities of the Brand Promoter's former Downline sales organization. In the event of termination, Brand Promoters agree to waive all rights they may have, including but not limited to property rights, to their former Downline organization and to any bonuses, commissions or other remuneration derived from the sales and other activities of his or her former Downline organization.

Following a Brand Promoter's termination of his or her Brand Promoter Agreement, the former Brand Promoters shall not hold himself or herself out as a RÈNAO GLOBAL Brand Promoter. A Brand Promoters whose Brand Promoter Agreement is terminated shall receive commissions and bonuses only for the last full pay period he or she was active prior to cancellation (less any amounts withheld during an investigation preceding an involuntary termination).

10.2 – Involuntary Termination

A Brand Promoter's violation of any of the terms of the Agreement, including any amendments that may be made by RÈNAO GLOBAL in its sole discretion, may result in any of the sanctions listed in Section 9.1, including the involuntary termination of his or her Brand Promoter Agreement. Cancellation shall be effective on the date on which written notice is mailed, faxed or delivered to an express courier to the Brand Promoter's last known address (or fax number), or to his or her attorney, or when the Brand Promoters receives actual notice of termination, whichever occurs first.

10.3 – Voluntary Termination

A Brand Promoters has a right to cancel, at any time, regardless of reason. Termination must be submitted in writing to the Company at its principal business address. The written notice must include the Brand Promoter's signature, printed name, address and Brand Promoters ID number. Brand Promoters who have resigned may re-apply to become a Brand Promoters

with RÈNAO GLOBAL after six months. A Brand Promoter's position is subject to termination due to inactivity (i.e., merchant enrollments, no commissions, no sponsoring; and no attendance at any RÈNAO GLOBAL functions, participation in any other form of Brand Promoters activity, or operation of any other RÈNAO GLOBAL business) after being inactive for 6 full calendar months.

10.4 – Non-Renewal

A Brand Promoters may also voluntarily cancel his or her Brand Promoter Agreement at any time by failing to maintain the Agreement and keep the Brand Promoters account up to date.

If the monthly payment is declined, the Brand Promoters account shall be placed into suspended status for a term of ten (10) business days ("Suspension Period"). Brand Promoter has ten (10) days from the date of suspension to rectify the account by paying any past due payment.

During the Suspension Period, Brand Promoter may still acquire new customers but will not be compensated for these new customers until the Brand Promoters account is brought up to date with current payment.

After the Suspension Period expires, Brand Promoter account shall be canceled. For a period of six (6) months from the date of cancellation of the Brand Promoter's account, Brand Promoter may rectify the account and make any past due payments in order to re-active the account. After six (6) months of non- payment of a canceled Brand Promoter's account, Brand Promoters may rectify the account and bring the account up to date with current payment and either maintain the same Brand Promoters account and sales organization or the Brand Promoters may begin a new account.

The Company may also elect not to renew a Brand Promoter's Agreement at any time.

10.5- Complete Agreement

These Policies and Procedures, any and all modifications made by the Company, along with the Terms and Conditions and the Compensation Plan make up the entire agreement between Brand Promoter and Company.